

Service

High performance weighing technology
and service competence from one source

Service

+49.791.9462-123

Headquarters: +49.791.9462-0



CHECKWEIGHERS

Precision Measuring Device - regular maintenance recommended.

Inspection



Competence in dynamic weighing.



High performance checkweighers - mature technology, sophisticated service

Quality...

Behind the high quality of our checkweighers are our years of experience and know-how, the correct choice of components and optimum equipment. We are continuously developing our product range. Our checkweighers undergo strict performance tests and tight quality tests. Only after this do they leave our factory.

We supply durable and technologically high-quality products!



Checkweighers are precision measuring instruments.
You can find important inspection data and our service hotline on our service indicator if ever the situation arises.

...and service...

Customer satisfaction is our highest aim. We are only satisfied when our customer is. We therefore offer extensive services. These include the commissioning of the checkweighers at their installation location and the training of the operating personnel, as well as the preparation of maintenance plans or the conversion of machines. Help with weights and measures calibration as well as various training programmes complete the wide range of services we offer.

...combined to your advantage

We can take over the training of your operating and maintenance personnel in our own training facilities or at your location. Our service staff have many years of experience and will adapt the training content to your individual needs.

We will prepare an individual quotation for you taking account of the installed product and the implementation of it according to the application. Regular further training of our qualified staff in state-of-the-art technology is a decisive factor for the quality of our service. With our comprehensive worldwide service network and our many sales partners, we offer you short-term support in problem solving.



Flexible, fast and straight forward!

→ Commissioning of checkweighers reliably and in close cooperation with our customers

- Installation and integration into your production line
- Synchronization with higher-ranking systems
- Product parameterizing
- Training of the operating and maintenance personnel
- Documentation (manuals, spare parts catalogue, wiring diagram)
- With FAT as well as IQ/OQ testing as required



→ Preparation for - and help with weights and measures calibration - speedily, competently and error-free

- Provision of approval documents
- Pretesting of accuracy in dynamic operation
- Coordination of visits with the weights and measures authority (if desired by customer)
- Metrological assistance during weights and measures testing
- Special weights (special designs) for monitoring your own testing equipment

We already fulfil all technical and organizational preconditions for the carrying-out of metrological testing according to the European Measuring Instruments Directive (MID) 04/22/EC. However the application of MID in practice is only permitted from a given set date. We can offer you the metrological testing from October 2006.



→ Preventive maintenance - guarantees for the permanent operating availability of your precise checkweigher!

- Comprehensive advisory service
- Preparation of customized maintenance programmes
- Individual maintenance plans and service contracts, matched to your application and requirements

→ Conversion of weighers - customized for your needs

- Expansion to include supplementary options
- Conversion to changed line requirements
- Conversion to other formats

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→ Spare parts

Spare parts are needed to replace parts which have become unusable due to external influences. Because of our modular construction method, the appropriate original spare parts are usually available at short notice from our stores.*

Customer-specific special parts or application parts can be supplied upon request.

It is part of our service philosophy, that we will still be able to offer spare parts for our reliable and long-lived checkweighers even after many years.

→ Wear parts

Unlike spare parts wear parts are subject to natural wear. Exactly when they have to be exchanged depends heavily upon the individual loads. We offer you individually matched wear part sets as complete exchange packages for your own care. In this way you can always carry out the work yourself at any time. Furthermore the exchange of these wear and tear parts is uncomplicated and carried out largely without tools.

You are thus self-sufficient and can therefore ensure a constantly high production availability.



* If ordered before 14:00 h the consignment of the necessary parts will take place on the same day.

EC-S MB



EC-M



HC



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OCS Service: all in one!

Even though we have set up an active and national service in many countries, our central service number is always open for you: 24 hours, 7 days.

From advice on the telephone through spare part ordering and even including requests for technicians, you can do all of this flexibly, fast and convenient.



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We care for you!

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Close to you with our worldwide service and sales network

A Wipotec Brand



CHECKWEIGHERS